

Strategic Plan 2015-16



Strategic Priorities

Be exemplars of good practice

Support the Chief Minister & Cabinet to deliver government outcomes

Provide leadership & coordination across government

Develop & influence government policy & drive its implementation

Engage our stakeholders about government's vision for the Territory

What must go right?

Have the right people, resources and structure

Effective relationship management / communication

Be consultative, influential and persuasive

High quality contextualised government advice

Effective development and implementation of policy and strategic projects

Good governance

Exemplary government and Cabinet processes, protocols and security



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Have the Right People, Resources and Structure

- Define DCM functions and organisational structure (including internal roles and responsibilities)
- Continuous capability assessment for people and the organisation
- Attract and retain the right people
- Attract and retain Indigenous staff and encourage cultural diversity in the workplace
- Invest in the tools to do our job
- Think strategically to optimise the benefit from our effort

Effective Relationship Management

- Stakeholder identification and segmentation in all we do to ensure an understanding of the audience, relevance and impact
- Develop tailored and executable stakeholder management plans and commit to timely action
- Establish the right people networks and cultivate relationships both internally and externally
- Continuous evaluation of stakeholder engagement and communication strategies to assess effectiveness
- Consult and communicate with internal and external stakeholders to ensure there is a shared understanding and commitment to whole-of-government outcomes
- Draw on best practice tools and methods across the NTG

Effective Communication

- Deliver communication activity that is timely, targeted, and sends the right message
- Learn from each communication activity and assess value
- Understand the audience and their needs
- Communication has to be engaging, relevant and high impact

Be Consultative, Influential and Persuasive

- Clearly define the function, role and value we add within NTG
- Adopt a consultative approach within DCM and with other government agencies and stakeholders to ensure the best possible alignment of outcomes
- Drive and maintain strong international, national and regional representation on policy issues affecting the NT
- Promote and negotiate initiatives internationally, nationally, across the NT and within NTG
- Share relevant information with other agencies and stakeholders, wherever appropriate
- Define and model the values and behaviours that reflect the culture we aspire to

High Quality Contextualised Government Advice

- Access relevant and reliable information
- Undertake evidence based analysis to inform policy development, implementation and outcomes
- Understand and consider future trends and the potential future impact on the NT
- Understand and consider the current economic, community, business and political landscape
- Identify, understand and consider the policy, economic, social and environmental levers and which combination government should use in any given situation
- Provide frank and fearless advice

Effective Development and Implementation of Policy and Strategic Projects

- Adopt robust policy and project development, implementation and delivery methodologies
- Communicate Government policies across government and the community
- Facilitate major private sector initiated economic and resource development projects from conception to delivery
- Lead delivery and coordination of strategic government projects and implement multi-stakeholder engagements
- Coordinate and facilitate whole-of-government Northern Australia Development and social and economic activity to diversify and strengthen the regions

Good Governance

- Continuously improve the current DCM governance and authorising environment
- Ensure policies and procedures in place are contemporary, accessible and well communicated
- Ensure best practice in change management and communication is in place
- Clearly communicate the importance and benefits of good governance to secure buy-in
- Drive and lead commitment to processes through training and collective responsibility
- Drive a culture of continual improvement

Exemplary Government and Cabinet Processes, Protocols and Security

- Lead and promote awareness of best practice in handling confidential and sensitive information
- Maintain a high standard of the formal presentation of government and the Administrator
- Maintain integrity of Cabinet process to support high quality decision making
- Promote awareness of protocols and processes across government
- Continue to refine protocols and processes to reflect needs of government and emerging issues as well as best practice
- Drive whole-of-government response to all hazards incidents
- Ensure decision making within DCM and across government is supported by smooth and efficient information management processes
- Preserve the dignity of the Office of the Administrator
- Facilitate outcome-driven diplomatic visits and deliver first class ceremonial events

What must go right?